Consumer Protection in Underserved Communities
Friday, September 30, 2011
Tulane University School of Law School

This event is co-sponsored by the Federal Trade Commission’s Bureau of Consumer Protection and the Tulane University School of Law’s Chapter of the Public Interest Law Foundation

8:30 – 9:00  Registration
9:00 – 9:20  Welcome
9:20 – 9:40  Opening Remarks: David Vladeck, Director, Bureau of Consumer Protection, Federal Trade Commission
9:40 – 11:00  Morning Panel: ‘Til Debt Do Us Part: Current Issues in the Consumer Debt Crisis
This panel will discuss debt collection, debt relief, FDCPA, debt buyer defense, and student loan collection defense.

11:00 – 11:15  Break
11:15 – 12:15  Training: Identity Theft training presented by the FTC’s Division of Privacy and Identity Protection

12:15 – 1:45  Lunchtime: Small Group Discussions on Issues Affecting Underserved Populations
During this informal lunch, conference participants will be invited to gather in small groups, share consumer fraud issues that their clients regularly face, and brainstorm ways to work collectively with law enforcement and other organizations to address these problems.

1:45 – 3:00  1st Afternoon Panel: Forewarned is Forearmed: The Ups and Downs of a Career in Public Service
This panel will explore the challenges and rewards of life as a public interest lawyer.

3:00 – 3:15  Break
3:15 – 4:30  2nd Afternoon Panel: Don’t Bank on It: How Lender Fraud Threatens Home Ownership
This panel will discuss foreclosure assistance, loan modification fraud, and other predatory lending.

4:30  Closing Remarks: Deanya Kueckelhan, Regional Director, Southwest Regional Office, Federal Trade Commission